



<b>Name</b> _____
<b>Address</b> _____ _____
<b>Telephone</b> _____
<b>E-mail</b> _____

**“VILLAGGIO MIETTA” FOR USE OF FACILITIES**

**Definitions:**

**Accommodation:** Residence “Villaggio Mietta”.  
**Direction:** Forti Sviluppo Immobiliare S.r.l. both manager and owner of the hotel, as well as all their successors or predecessors  
**Customer:** The signer of this document or guest of the facility  
**Owner/Management:** The Customer or the manager or owner who manages the vehicle parked in the car park of the facility.

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The Customers signs on behalf of him/herself and for those under whose guardianship (even temporary), inasmuch as guest of the structure named Villaggio Mietta. By signing below, he/she agrees to the following conditions for the use of the services provided by signing below, he/she agrees to the following conditions for the use of the services provided by the hotel including any risk associated with the use, thus releasing the Management from liability arising from any form of use which does not comply with the provisions set out and accepted below, or arising from unauthorized use of the facilities made available, and at the same time accepts all the limitations of liability of the Executive hereinafter described.

**1) POOL**

Use of the swimming pool is subject to observance of the following regulations:

- Access to the pool is permitted only to guests of VILLAGGIO MIETTA
- Access to the pool is permitted between 9 am and 8 pm. It’s forbidden to climb over the fence and use the pool area outside these times
- As required by L.R.8/2006, this pool is not supervised by lifeguard
- It is forbidden to exceed the maximum number of 33 adults in the pool and of 5 children in the paddling pool
- Diving into the pool is expressly forbidden (max depth of water in the pool is 1,40 mt)
- Behavior that may cause people near the pool to accidentally fall into it is strictly forbidden, e.g. running or pushing or forcing guests to enter the water
- It is advisable not to bathe less than three hours following a meal
- The use of wooden clogs or rubber slippers is obligatory on footpaths
- You are required to shower and wash your feet before entering the water
- It is forbidden to enter the pool clothed
- No glass objects of any kind, bottled drinks or food are allowed in the pool
- No pointed or sharp objects are allowed
- It is forbidden to bring balls, footballs, tennis rackets and any other sport accessories into the pool

- Misbehavior and misconduct of any sort is prohibited at the pool. Entry is forbidden to persons in a state of drunkenness or under the influence of drink or drugs. If behavior is deemed unsuitable for safety of the person and of that of other users, staff are authorized by Management to send unruly subjects away
- For toilets/changing room, each guest will use their apartment
- Bathing is prohibited in extreme weather conditions (storms)
- Silence must be observed from 2 pm to 4 pm
- Access is forbidden to persons with contagious diseases, injuries or open wounds. Where deemed necessary, the Management is authorizes to ask for a medical certificate attesting the suitability for entry into the pool
- Animals are forbidden entry
- It is forbidden to use sunscreens and hair oils before entering the pool
- Because there are no bathing attendants, access is denied to children under 14 years old and disabled – if unaccompanied
- Children under the age of 3 years, as well as the incontinents, must use specific garments
- Access to the large pool is forbidden to children aged 0 to 4 years
- In case of need, contact the reception on +39 0586 763165, or Mr. Bosco on mobile +39 347 1182835
- For medical emergencies contact 118
- The pool Manager is Ms Valeria Cantini, tel. +39 050 985232.
- First aid equipment is in the cupboard by the pool

**2) PLAYGROUND**

The hotel offers guests of the Residence FREE USE of the childrens’ recreation area; the equipment must be used with care and attention by children of the age specified on the notices and in all cases under 10 years of age, accompanied by an adult. Parents accompanying children in the playground must observe the following rules:

- Children must always be accompanied and supervised by an adult within the premises of the Residence, especially when using playground equipment; adults must check that the equipment is being used correctly by children
- The use of the leisure facilities and services is subject to the rules and guidelines posted in the areas. Moreover, guests must understand the meaning of and the reason for every sign on display. Use of the playground equipment and facilities and/or the residence is at the user’s own risk. The Residence declines all responsibility for any injury to the guest arising from his/her own incorrect behavior; the Management/Owners disclaim any responsibility for damage to persons and/or property caused by misuse or unauthorized use of the playground

**3) BARBECUE AREA**

The hotel offers guests of the Residence a fully equipped barbecue area, the use of which is granted subsequent to signing a form which must be returned to Reception.

- Barbecuing is allowed in accordance with the rules listed below:
- Use of the barbecue is permitted from 10 am to 10 pm only
  - Users of the barbecue must leave the area exactly as they found it, including replacing furniture in the original position and removing any extra equipment used; all rubbish or waste must be disposed of in the bins provided, outside the Residence. Any damage to equipment must be reported, and the barbecue correctly closed after use
  - It is absolutely forbidden to light the barbecue with wood; for safety reasons only charcoal is allowed. UNDER NO CIRCUMSTANCE MAY FLAMMABLE LIQUIDS SUCH AS ALCOHOL ETC. CAN BE USED TO LIGHT THE FIRE
  - Users of the service must make sure that children are kept at a safe distance from the barbecue fire. NEVER LEAVE A LIT GRILL UNATTENDED, ESPECIALLY IF THERE ARE CHILDREN PRESENT

**4) ITEMS IN CUSTODY**

The Management wishes to emphasize that the apartments are not equipped with alarm or anti-intrusion systems.

**5) OBLIGATION TO PAY THE FEE**

The Management can complete the check-in and assign the apartments to visitors only if they have made full payment to the amount corresponding to the fee for the entire period booked.

## 6) CLAUSES OF CONDUCT

### Damage to the structure or equipment

Anyone who causes damage to the structure or to objects in the apartments will have to repay the damage, a sum equivalent to the cost of a new object to replace the damaged one

### General rules of conduct in the Residence

All guests are asked to use the equipment and furnishings of the apartment exclusively for the purposes for which they are designed. In particular, it is not allowed to move any object or equipment supplied outside the apartment.

### Pets

Caletta Apartments don't accept pets, unless in very special circumstances. Consent must be obtained from the Direction

### Silence at night

After 11 p.m. you must be quiet in the apartments, on the stairs and in the garden-terrace.

### Use of Wi-Fi

Upon request of the Customer, the access passwords relating to the use of Wi-Fi will be provided, the use of which must be in compliance with the observance of the sector regulations.

## 7) ESSENTIAL AGREEMENTS

All covenants contained in this form are essential; their failure on the part of the Customer to observe them will constitute default under and for the purposes of art. 1455 and 1456. The Management reserves the right to require the termination of the contract in case of subministration and the right to suspend the services and the obligation by the customer for the immediate release of the room and full payment of the booked period.

### For acceptance

Legible signature

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Under Article 1341, second paragraph, of the Civil Code, the Customer hereby declares to have carefully read and specifically approved the agreements referred to in Regulation of use of hotel services: **1 (Pool), 2 (Playground), 3 (Barbecue area), 4 (Items in custody), 5 (Obligation to pay the fee), 6 (Clauses of conduct), 7 (Essential agreements)**

Legible signature

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## CONSENT TO THE USE OF PERSONAL DATA

Dear Guest,

we wish to inform you, pursuant to Article 13 of the Civil Code on Privacy (D.L. 196/2003), and to Article 13 of EU 2016/679 Regulation (hereafter GDPR), that the processing of your personal information will be treated fairly and transparently for lawful purposes and protecting your privacy and rights.

The processing will be carried out with the aid of manual (paper) and computerized technology for the following purposes:

1. To confirm a booking of accommodation services and ancillary services, and to provide the requested services.
2. To fulfill the obligation laid down in Article 109 of the ED 18.6.1931 n. 773, which requires to record and report all the lodged clients to the Police.
3. To comply with current administrative, accounting and tax obligations.
4. To perform the function of receiving messages and phone calls directed to you.
5. To speed up the registration procedures in the event of future stays at our facility.
6. To send you our promotional messages and updates on prices and new offers.

We also wish to inform you that the use of your personal data for the treatments referred to in paragraphs 1 and 2 is compulsory. In case of refusal to supply them, we will not be able to have you as guests in our facility.

For the purposes referred to in points 4, 5 and 6, the provisions of data is optional and does not prevent the provision of the requested service (hotel stay).

At any time, you can exercise, pursuant to art. 7 of the Privacy Code and Articles 15-22 of the GDPR 2016/679, the right:

- a. To access to personal data;
- b. To obtain the correction or cancellation of the same or the limitation of the processing that concerns them;
- c. To oppose the treatment;
- d. To the portability of data;
- e. To revoke the consent where provided: the withdrawal of consent does not affect the lawfulness of the treatment based on the consent given before the revocation;
- f. To propose a complaint to the Supervisory Authority (Privacy Authority).

Your data will not be transferred to third countries outside EU or international organizations.

Duration of treatment: the processing of personal data acquired for the purposes referred to in points 1, 2 and 4 will cease upon your departure; the data acquired for the purposes set out in points 3, 5 and 6 will be kept at the receptive structure for a maximum period of 2 years or more if required by sector regulations.

For any further information and to assert your rights, you can contact the Owner Forti Sviluppo Immobiliare S.r.l., via Umberto Forti, 1, 56121, Montacchiello – Pisa.

I, the undersigned \_\_\_\_\_, in accordance with the Privacy Act (D.Lgs. 196/2003) and the GDPR, received information about the processing of my personal data:

- Authorize the facility to communicate to third parties information relating my stay at the exclusive purpose of allowing the function of receiving messages and phone calls directed to me
- Authorize the facility to maintain my personal details in order to speed up the registration procedures in the event of my future visits
- Authorize the facility to send messages and updates for the sole purpose of promotional rates and special offers

Castiglioncello, \_\_\_\_\_  
Signature \_\_\_\_\_